

CITY OF MINEOLA
Work Order Tracking Report By Requested Date
Requested From: 05/01/2019 To: 05/31/2019

Account Number	S T	Customer Name/Address Desc	Work Order Number	Work Order Description	Date/Time Issued	Date/Time Requested	Date/Time Completed	Units	Meter Reading	Read Date	Meter Number	Special Meter ID	Special Meter Id 2
003-0008700-000	A	HOLLINQUIST SHIRLEY V. 616 N. PACIFIC	11449	Miscellaneous Instructions: PLEASE GET LIMBS AT THIS ADDRESS. THEY HAVE BEEN OUT FOR A YEAR. PERSON WHO CALLED CLEANED YARD FOR THEM A YEAR AGO AND LIMBS ARE STILL THERE !!!! (I SEE THEM WHEN I DRIVE BY GOING TO MY HOUSE.) Field Comment: they are moving cars so we can get limbs on side yard at corner of pacific and good. Picked up brush . MH	05/02/19-12:01	05/02/19-12:01	06/06/19-07:24	1		06/06/19	9957051	12097337	
006-0015700-003	A	RABALAIS PAMELA S 411 PAMELA DR.	11465	Miscellaneous Instructions: Pick up brush Field Comment: Picked up brush. MH	05/06/19-09:12	05/06/19-09:12	05/09/19-13:06	1		05/09/19	10070957	10244741	
004-0013600-000	A	RAPP JERRY 142 CIRCLE DR.	11474	Miscellaneous Instructions: Customer reported that the weeds need to be cut down at the intersection of Circle Dr & E McDonald St. Almost caused an accident. Unable to see oncoming traffic. Field Comment: Mow & weed eat the McDonald side of street at the intersection of Circle Dr. MH	05/06/19-11:20	05/06/19-11:20	05/10/19-07:38	1		05/10/19	7877165	10265382	
050-0012600-002	A	MILLER JOHN O 1226 FM 1801	11475	Miscellaneous Instructions: Water is coming out from somewhere. Please go check if there is a leak somewhere there. Field Comment: repaired water main	05/06/19-11:23	05/06/19-11:23	05/07/19-11:56	1		05/07/19	9957343	12097163	
002-0004200-001	A	WALKER MELISSA A 222 W. PATTEN	11478	Miscellaneous Instructions: CUSTOMER CALLED TO REPORT HOLE IN FRONT YARD THAT WE COVERED UP WITH CEMENT HAS NOW SPREAD TO ANOTHER PLACE. WANTS SOMEONE TO COME LOOK AND SEE WHAT IS GOING ON. MANNY AND JOE DID A GOOD JOB REPAIRING THE FIRST HOLE. Field Comment: Filled hole with 3 bags of concrete. CM	05/06/19-14:58	05/06/19-14:58	05/10/19-07:41	1		05/10/19	10474245	10910199	
010-0012000-000	A	CAMACHO FELIX 510 GOODSON STREET	11494	Miscellaneous Instructions: The City cleaned the alley behind the house but let a line of dirt that is now preventing the water from go away and their yard is getting flooded Field Comment: Cleaned alleyway. CM	05/08/19-14:18	05/08/19-14:18	06/05/19-07:36	1		06/05/19	9955501	10204549	
010-0014500-000	A	TENNYSON ALFRED 335 WREN	11496	Miscellaneous Instructions: customer thinks there might be a leak at the meter. Field Comment: No leak. customer saw ground water	05/09/19-10:06	05/09/19-10:06	05/09/19-08:16	1		05/09/19	9957294	10259802	
050-0005300-001	A	GARCIA THRELKELD SHERRY L 230 CR 2302	11498	Miscellaneous Instructions: Please check customer says that water smells like chemicals Field Comment: Advised customer to flush hot water heater	05/09/19-11:34	05/09/19-11:34	05/09/19-08:20	1		05/09/19	9955556	10203993	
007-0013500-002	A	ROYAL LOUISE 507 SOUTH STREET	11504	Miscellaneous Instructions: Customer wants us to dump a load of mulch in her drive way. Need to call her @ 903.638.8261 for customer to open gate at drive for us to dump. Field Comment: Dumped customer a load of wood chips. AL	05/09/19-13:29	05/09/19-13:29	05/10/19-16:11	1		05/10/19	9955570	10204464	

CITY OF MINEOLA
Work Order Tracking Report By Requested Date
Requested From: 05/01/2019 To: 05/31/2019

Account Number	S T	Customer Name/Address Desc	Work Order Number	Work Order Description	Date/Time Issued	Date/Time Requested	Date/Time Completed	Units	Meter Reading	Read Date	Meter Number	Special Meter ID	Special Meter Id 2
006-0013800-002	A	SANDIFER JEFF 202 PAMELA DR.	11505	Miscellaneous Instructions: Needs a new meter lid Field Comment: Replace meter box lid. JC	05/09/19-15:04	05/09/19-15:04	05/10/19-16:05	1		05/10/19	10070992	10184788	
005-0019740-001	A	HARVEY M.D. MELDRUM 240 MINWOOD	11507	Miscellaneous Instructions: Customer wants a load of mulch. Call 903.569.3700 to know where to dump. Field Comment: Dumped customer a load of wood chips. MH	05/09/19-15:18	05/09/19-15:18	05/13/19-16:12	1		05/13/19	10070619	12088074	
003-0006600-007	A	MINEOLA MEMORIAL LIBRARY 313 N. PACIFIC	11510	Miscellaneous Instructions: There is a sink hole behind the Library, in the alley by Blair St. she said is like 6 inch deep. Field Comment: Repair pot hole with asphalt millings. CM	05/10/19-09:28	05/10/19-09:28	05/10/19-07:39	1		05/10/19	9957202	12091960	
008-0003300-008	A	AMEEN STEPHEN/ HOLLY LAKE GOLF 1102 S. PACIFIC	11517	Miscellaneous Instructions: Advise customer about exposed line on their property. Please advise Shari South 903.638.8312 what you find. Field Comment: Met with customer, line in question is a gas line. Customer to contact CenterPoint Energy. FZ	05/10/19-15:37	05/10/19-15:37	05/10/19-07:37	1		05/10/19	9955632	10203055	
003-0016000-002	A	BOHN MARY H 301 E. BLAIR STREET	11522	Miscellaneous Instructions: customer is losing dirt around fire hydrant on the corner. also, the sidewalk is coming up. it happened before we had all of the rain. please ck Field Comment: Installed 63 bags of concrete under sidewalk. CM	05/13/19-09:46	05/13/19-09:46	05/23/19-07:30	1		05/23/19	8398501	10323094	
004-0013100-000	A	DONOHUE G. M. 105 CIRCLE DR.	11541	Miscellaneous Instructions: Need to camera line, customer having problems with sewer backing up into house. Field Comment: Camera line & talked with customer. RO	05/15/19-10:58	05/15/19-10:58	05/23/19-07:33	1		05/23/19	7877162	10278521	
008-0010000-010	A	TAYLOR BRANDY J 307 MC WHORTER STREET	11542	Miscellaneous Instructions: there is water running in front of the house. She doesn't think is her meter. Field Comment: no leak found, its rain water seeping from the hill	05/15/19-12:26	05/15/19-12:26	05/16/19-09:51	1		05/16/19	9955610	10147295	
006-0000560-001	A	GARRETT JOHNNIE C 1724 HERITAGE DRIVE	11544	Miscellaneous Instructions: attn: WILLIAM... city put drains in a couple of years ago. he said that they need a few patches so the water won't run under again. holes are coming in this. Field Comment: Patched holes. MH	05/15/19-13:46	05/15/19-13:46	05/22/19-07:39	1		05/22/19	9956876	12098431	
009-0002500-000	A	BRUMSEY GEORGE 516 FREEMAN STREET	11545	Miscellaneous Instructions: meter keeps filling up with water, they have drained but keeps filling back up. Field Comment:	05/16/19-07:54	05/16/19-07:54					9281157	12100078	
006-0013500-016	A	WHITFIELD MARVIN 1410 N. NEWSOM	11555	Miscellaneous Instructions: Rolando is going Field Comment: showed 55psi spoke with customer	05/17/19-10:12	05/17/19-10:12	05/17/19-15:30	1		05/17/19	10070994	10167544	
006-0037400-002	A	REYNOLDS DONALD 1805 PARK PLACE	11601	Miscellaneous Instructions: CK WATER PRESSURE. SAYS IT IS VERY LOW ALL OVER INSIDE OF HIS HOUSE Field Comment: GOOD PRESSURE OUTSIDE. TALKED TO CUSTOMER	05/23/19-12:43	05/23/19-12:43	05/23/19-14:49	1		05/23/19	9956863	12095123	

CITY OF MINEOLA
Work Order Tracking Report By Requested Date
Requested From: 05/01/2019 To: 05/31/2019

Account Number	S T	Customer Name/Address Desc	Work Order Number	Work Order Description	Date/Time Issued	Date/Time Requested	Date/Time Completed	Units	Meter Reading	Read Date	Meter Number	Special Meter ID	Special Meter Id 2
002-0019800-022	A	AKIN CARRIE 127 FRANCIS	11606	Miscellaneous	05/24/19-08:47	05/24/19-08:47	05/24/19-15:17	1		05/24/19	10474149	10910006	
				Instructions:	no usage on new account please get reading and check meter								
				Field Comment:	meter okay house appears vacant								
005-0000400-022	A	WHITE JONNI 105 BOWDOIN #3	11616	Miscellaneous	05/28/19-10:47	05/28/19-11:00	05/29/19-10:38	1		05/29/19	10070809	10400197	
				Instructions:	Customer says the hot water smells like Sulphur, water heater is brand new. Please go an check								
				Field Comment:	will be inside plumbing, talked with customer.								
008-0014400-000	A	CITY OF MINEOLA 965 BAKER STREET	11620	Miscellaneous	05/29/19-09:33	05/29/19-09:33	05/30/19-09:56	1		05/30/19	9955521	10156582	
				Instructions:	Jordanna called and asked if someone can come check her pump, called ROLANDO								
				Field Comment:	Justin checked all okay								
002-0016800-006	A	MARTIN MICHAEL JAMES 106 FRANCIS #1	11623	Miscellaneous	05/29/19-11:09	05/29/19-11:09	05/30/19-10:03	1		05/30/19	10474174	10924572	
				Instructions:	customer says they have no water								
				Field Comment:	found valve off at house, talked with customer.								
007-0015300-000	A	HENRY CHARLES 636 PADGETT	11634	Miscellaneous	05/30/19-10:05	05/30/19-10:05	06/06/19-07:39	1		06/06/19	7771334	10261673	
				Instructions:	PLEASE GET HER TREE LIMBS								
				Field Comment:	Picked up brush. JM								
005-0010200-000	A	RIGGS BOBBY 1128 KINGS LANE	11640	Miscellaneous	05/30/19-14:07	05/30/19-14:07					10070721	10185592	
				Instructions:	Pick up leaves								
				Field Comment:									

Number of work orders: 26 Units: 24 Completed: 24 Not Completed: 2